

Rhode Island Victim Assistance Services

(area code 401 unless otherwise stated)

Rhode Island Department of Corrections
Office of Victim Services
462-5203

Victims of Crime Helpline (24 hours a day)
1-800-494-8100

RI Department of the Attorney General
Victim Services Team
274-4400

RI Parole Board
222-3262

RI Department of General Treasurer
Crime Victim Compensation
222-2287

RI Coalition Against Domestic Violence
467-9940

RI Domestic Restraining Order Office
458-3372

Day One, The Sexual Assault & Trauma Resource Ctr
421-4100

Justice Assistance
781-7000

Survivors Outreach Services
RI Victims' Advocacy & Support Center
943-9266

Mothers Against Drunk Driving (MADD)
421-0800 – Hotline 1-800-242-MADD

RI Department for Children, Youth & Families
(DCYF)
528-3548 – Hotline 1-800-RI-CHILD

RI Department of Elderly Affairs
222-2880

RI-VINE Registration Information

Before calling RI-VINE for the first time:

- If you do not know the offender's name, check with the arresting police department.
- In case there are several offenders with the same name, think about other helpful descriptors, such as age, race or date of offense.
- If you choose to register for notification, think of a 4-digit PIN number that is easy to remember.
- When you have successfully identified an offender, you will be given that offender's ID number. Record this number for future use.

Offender's Name

Offender's ID Number

Your four-digit Personal Identification
Number (PIN)

RI-VINE is provided to assist you in getting information. Do not depend solely on RI-VINE or any other service for your protection.



Appriss™ Patented Technology - U.S. Patent Number 5,861,810

Victims have the right to know...

Call RI-VINE®.

Victim Information & Notification Everyday

1-877-RI-4-VINE

Toll-free (1-877-744-8463)

A service provided by the:



Rhode Island Department of Corrections

What is RI-VINE®?

Victim Information and Notification Everyday

RI-VINE is a free, anonymous, computer-assisted service that provides victims of crime two important services: [Information](#) and [Notification](#).

Information

For offender custody information, call 1-877-744-8463 and follow the prompts. Callers use basic information to search the RI-VINE database. RI-VINE will quickly provide the caller with offender information including status, location, and, if a sentenced offender, anticipated release date.

Notification

Callers may choose to register for automated telephone notification when an offender has changed status. In some cases, letters may be sent.

RI-VINE Program - Q & A

How do I participate in the RI-VINE program?

To locate an offender that is being held in one of the facilities at the Adult Correctional Institutions (ACI), or to register for notification, call the RI-VINE hotline directly from a touch-tone phone. Once connected, follow the computer prompts given by the RI-VINE service. During registration you will be asked to provide a telephone number and select a four-digit PIN code. The RI-VINE service is available in English and Spanish.

What is a PIN?

The PIN (Personal Identification Number) is a four-digit number chosen by you. When receiving a notification, you will be asked to enter your PIN to confirm that the person who registered has been notified. Choose a number that is easy for you to remember and write it down.

When would I receive notification?

Advance notice will be given of an inmate's release upon completion of sentence and of an inmate's upcoming parole hearing. Notice will be given upon court release of an awaiting-trial inmate, escape, return from escape, death, transfer to transitional housing, qualification for work release, transfer to an out-of-state-facility, and furlough. Other notifications may be added in the future.

What if I'm not at home or my phone is busy when RI-VINE calls?

RI-VINE is designed to allow every opportunity for you to be notified. If there is no answer or the line is busy, RI-VINE will continue to call for a minimum of 24 hours. RI-VINE will leave a message on an answering machine, but will continue to call for 24 hours or until the PIN is entered.

Can I register more than one telephone number with RI-VINE?

Yes, but each registration must be done separately and requires a PIN. You may use the same PIN for several registrations.

Does RI-VINE ensure my safety?

The VINE program is designed to provide you with quick and easy access to offender information and to assist you in preparing for an offender's release. Do not depend solely on VINE or any other program for your safety.

Who sponsors RI-VINE?

RI-VINE is provided by the Rhode Island Department of Corrections.

1-877-RI-4-VINE
Toll-free (1-877-744-8463)



 VINE